

CWorks FAQ

General Queries

4) What are the descriptions for all your products?

CWORKS CMMS – The Sensible Approach to Maintenance Management		
CWorks CMMS	Language	Product Description
CWORKS FREE	English, Chinese, Spanish and Malay	<i>CWorks FREE</i> is the free version which was developed to allow users to 'test drive' CWorks products. It is distributed freely on the internet. A 'true freeware' (Maintenance Technology Magazine Issue Jan 2004), <i>CWorks FOC</i> is downloadable via www.cworks.com.my .
CWORKS PLUS	English, Chinese and Spanish	<i>CWorks Plus</i> is designed and targeted for small and mid-size maintenance operations where interactions with assets users are extensive and critical. Its functionalities include asset management, work order management, preventive maintenance management, material management, service request and purchasing modules. The Material management module is further enhanced with tracking of orders, purchases and receipts.
Upgrade Version		
CWORKS SQL	English and Spanish	<i>CWorks SQL</i> was developed as a robust system that can handle large amounts of data. Built on an MS SQL database with functionality similar to <i>CWorks Plus</i> , this software is aimed at large enterprises with multiple Assets and/or a Client Server environment. Multiple hierarchy levels ensure that Users are able to use the system solely within their own areas of responsibility.
CWORKS NetMain/ Online	English and Spanish	<i>CWorks NetMain</i> , the flagship product, offers web-based architecture CMMS solutions, to meet requirements of borderless operations with multiple sites and large maintenance teams. <i>CWorks NetMain</i> was developed on a pure web-based platform with MySQL databases. Apart from self hosting NetMain also offers; Application Service Providers (ASP) on Self-Hosting and Hosted subscriptions web-enabled architecture to facilitate deployment and IT administration for CMMS. This subscription model deliver software as a service for users who require anywhere, anytime access to the application. <i>CWorks Online</i> is available without purchasing module.
CWORKS Careworks	English	<i>CWorks CareWorks</i> has been developed as the ASP version of NetMain. It ensures there are no hassles with capital investment in hardware and software, and the ongoing cost of maintaining them. <i>CareWorks</i> is a complete solution hosted on our servers where we look after the database and keep it updated. Web-based means that it can be used anywhere at any time, anywhere with access to a web-browser. All this via a modest monthly fee that also includes on-line, phone and email support for 20 hours per work
Add-ons		
WebShare	English	<i>Webshare</i> is a revolutionary new web-based service that allows you to share CWorks data* over the web anywhere, anytime – simply and securely – without need for hardware or dependence on IT. <ul style="list-style-type: none"> ▪ You can now upload CWorks data into CWorks servers for viewing over the web. ▪ You can analyze data from all your facilities in one web interface or export them to Excel for offline analysis. ▪ You keep control of your data on your PC and are free to customize CWorks to fit the way you work. ▪ You give everyone faster and convenient access to the information they need, when and where they need it. <p>"Because software is good but valid reports are critical"</p>
MWorks	English	<i>MWorks</i> is the handheld version of CWorks, allowing users who are constantly on the move to update their work orders through a simple mobile web form. Users are able to view and update their assigned work orders similar to using the CWorks CMMS module with some nonessential data being left out for the mobile version due to its smaller screen size. By leveraging on a web based architecture and an always connected design, mobile users with devices that are either connected to a LAN/WAN network using WiFi/Bluetooth or devices that are 3G/EDGE/GPRS compatible will be able to view allocated work orders instantly and thus is ideal for organizations with geographically diversified employees, cutting of the need of traditional communication genre such as phone calls and faxes. <i>MWorks</i> is currently available as an add on for the CWorks Plus. "Keeping fieldworkers in the field"
Remote Web Request	English	<i>Remote Web Request</i> is a way for non-maintenance personnel to raise or highlight problems to the maintenance department via the internet. It is a simplified screen for use by personnel who are not day to day users of the system. "Now a user can raise a work request anywhere at anytime"